Vivekananda Mahavidyalaya Burdwan

Student Satisfaction Survey Analysis Report - 2022-2023

Vivekananda Mahavidyalaya, Burdwan is the institute which got embedded with the inherent closed loop system corrects itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one among these surveys. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too. Self-assessment of the teachers, as well as the institution, is very needful for strengthening the teaching-learning process. Student satisfaction survey or student feedback is an indispensable part of the self-assessment of the teachers and institution. It helps the teachers and authority to understand the problems of the teaching-learning process and to know the valuable opinion and suggestions of the students. For the betterment of the teacher-learning process, effective student feedback is required at least once in every academic session. Considering the importance of student feedback, Vivekananda Mahavidyalaya (Burdwan) framed a well-structured questionnaire consisting of 21 closed-ended questions and 1 open-ended question for the academic session 2022-2023. The students were the only respondents to the survey.

Objectives of the survey:

The institution has conducted Student Satisfaction Survey every year. The objective of this survey to measure the student satisfaction level on their experiences with college facilities: infrastructure, physical facilities, student support services, teacher communication, quality of teaching, quality of teaching-learning resources and teaching environment etc.

Methodology of the survey:

Students' satisfaction surveys or feedback has been done through an online platform. 21 close ended questions and one open-ended question for knowing opinions and suggestions from them are framed in a Google Form. The form was shared among the different departmental WhatsApp Groups and uploaded to the college website. Students could access it on any electronic device such as mobile, tab, desktop, laptop, etc. The survey has covered all the activities regarding to students satisfaction by taking the Student Satisfaction Survey form and feedback form. The results were electronically tabulated and printed for analysis and which is submitted to management for review and approval prior to implementation of recommended improvement actions.

Analysis of Student's Feedback on academic performance and ambience of institution 2022-23

Sl. No	Question	Statistics Graphs
1	What was the primary reason for attending this college?	43% Academic reputation college culture Location
2	How much of the syllabus was covered in the class?	85 to 100% 70 to 84% 55 to 69% 30 to 54% Below 30%
3	How well did the teachers prepare for the classes?	Thoroughly Satisfactorily Poorly Indifferently
4	How well were the teachers able to communicate?	 Always effective Sometimes effective Just satisfactorily Generally ineffective Very poor communication

5	The teachers' approach to teaching can best be described as	34% 52%	ExcellentVery goodGoodFair
6	If you are interested in continuing education programs, would you prefer online, face-to face or Blended mode?	17%	OnlineOfflineBlended Mode
7	Fairness of the internal evaluation process by the teachers	69%	Always fairUsually fairSometimes unfairUsually unfair
8	Was your performance in assignments discussed with you?	50%	Every timeUsuallyOccasionally/S ometimesRarely
9	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	27%	RegularlyOftenSometimesRarelyNever

10	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	32% 57%	SignificantlyVery wellModeratelyMarginallyNot at all
11	The institution provides multiple opportunities to learn and grow.	45%	Strongly agreeAgreeNeutralDisagree
12	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	31%	Every timeUsuallyOccasionally/S ometimesRarely
13	The teachers illustrate the concepts through examples and applications.	75%	Every timeUsuallyOccasionally/S ometimesRarely
14	The teachers identify your strengths and encourage you with providing right level of challenges.	36% 54%	■ Fully ■ Reasonably ■ Partially ■ Slightly ■ Unable to

15	Teachers are able to identify your weaknesses and help you to overcome them.	26%	Every timeUsuallyOccasionally/S ometimesRarely
16	The institute teachers use student-centred methods, such as experiential learning, participatory learning and problem solving methodologies for enhancing learning experiences	42%	■ To a great extent ■ Moderate ■ Some what ■ Very little
17	Teachers encourage you to participate in extracurricular activities.	40% 51%	Strongly agreeAgreeNeutralDisagree
18	Classes are mostly interactive where students get opportunity to ask questions or answer questions asked.	38% 55%	Strongly agreeAgreeNeutralDisagree
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	15% 23% 12% 32%	 Above 90% 70 – 89% 50 – 69% 30 – 49% Below 29%

20	The overall quality of teaching-learning process in your institute is very good.		■ Strongly agree
		47%	■ Agree
		47%	■ Neutral
			■ Disagree
21	The office/administrative approach to you can be described as		
			■ Excellent
		32%	■ Very good
			■ Good
		40%	■ Fair
			Poor

Analysis of student's Feedback on Curriculum 2022-23

Vivekananda Mahavidyalaya

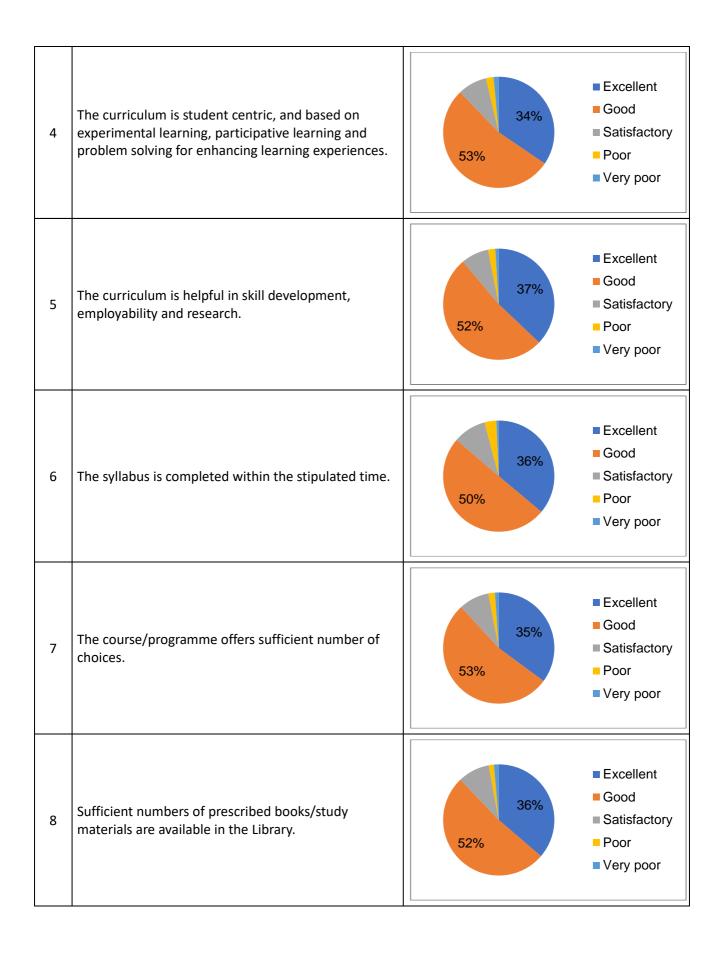
Student's Feedback Report

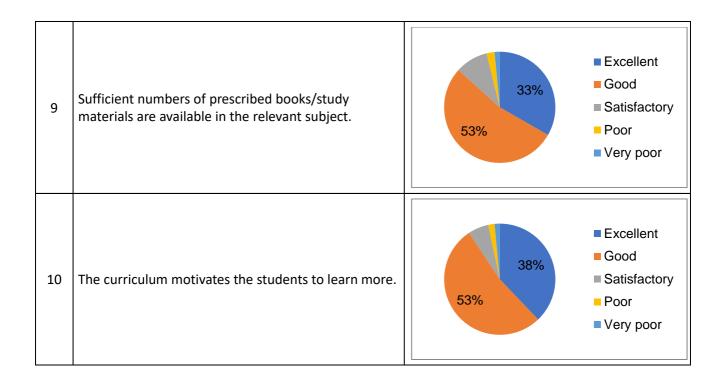
Session: 2022-23

For the NAAC AQAR, The college obtains feedback from Student's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Students's have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of student's feedback is presented below:

Question Wise Feedback Statistics Graphs

SI No.	Question	Statistics Graph
1	Students are informed about Programme Outcomes and Course Outcomes for each course.	39% Excellent Good Satisfactory Poor Very poor
2	Departmental planning for curriculum implementation is available to students.	33% Excellent Good Satisfactory Poor Very poor
3	The institution arranges internship, student exchange, field visit opportunities for students.	37% ■ Excellent ■ Good ■ Satisfactory ■ Poor ■ Very poor





Vivekananda Mahavidyalaya Burdwan

Alumni Survey Analysis Report - 2022-2023

An Alumni Association is an association of graduates or, more broadly, of former students of an institution. We believe that alumni feedback is an important source of information for the betterment and development of the institution. We have collected feedback from our Alumni through a Google Form. We have created a well-structured questionnaire for the academic year 2022–2023, consisting of 6 closed-ended questions and 1 open-ended question regarding the teaching-learning process, the alumni's feelings for the institution, their present position, and their suggestions for the betterment of their 'alma mater' etc.

Objectives of the survey:

The primary goal of this survey was to bring together all the old students of Vivekananda Mahavidyalaya Alumni Association to share their experiences with their alma mater. It givesthe Alumni a forum to express their thoughts and perceptions about the teaching-learning process, overall campus life, and infrastructure. So that they get a chance to have constructive conversations withthe authority about the stronger and more important aspects of the college campus environment and future development of the college.

Methodology of the survey:

Through an internet platform, questionnaires or comments from the Alumni have been collected. A Google Form with 6 closed-ended questions and 1 open-ended question asking for their comments and recommendations has been created. The form was published on the college website and distributed across the various departmental WhatsApp Groups.

Analysis of Alumni Feedback on academic performance and ambience of institution 2022-23

Sl. No	Question	Statistics Graphs
1	Overall, how satisfied have you been with your education at this Institution?	Very satisfied 46% Satisfied

2	How connected do you feel to this institution?	
		 Very strong connection Some connection Very little connection
3	How does the quality of education provided at Vivekananda Mahavidyalaya, Burdwan compare with other colleges?	 Better About the same Worse Unable to judge
4	How likely is it that you would recommend this institution to another student? (On a scale from 1 to 10)	42% = 10 = 9 = 8 = 7 = 6 to 0
5	Are you currently employed?	16% Yes No
6	Are you interested in alumni reunions?	9% • Yes • No

Analysis of Alumni's Feedback on Curriculum 2022-23

Vivekananda Mahavidyalaya

Alumni's Feedback Report

Session: 2022-23

For the NAAC AQAR, The college obtains feedback from Student's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Students's have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of student's feedback is presented below:

Question Wise Feedback Statistics Graphs

SI No.	Question	Statistics Graph
1	The programme enables the graduate to contribute to the society in a professional, responsible and ethical manner.	Excellent Good Satisfactory Poor Very Poor
2	Rate the curriculum prescribed for your degree during your term in the college.	● Excellent ● Good ● Good ● Satisfactory ● Poor ● Very Poor
3	The course/syllabus increases knowledge and understanding of the subject studied.	© Excellent
4	Rate the relevance of your degree to your present job.	14.8% 18.5% 18.5% 18.5% Poor Very Poor
5	Rate Innovative Teaching-Learning methodologies, Serminars, Workshops, Projects, excursions, Study Tours, etc. organized in the college.	13.5% 22.2%
6	Rate the motivation levels created by the syllabus to pursue post-graduation/research in the particular topics.	Excellent Good Satisfactory Poor Very Poor

7	The curriculum studied is job oriented.	18.5%	Excellent Good Sallsfactory Poor Very Poor
8	Rate curriculum designing and its effective implementation in the college.	7.4% 7.4% 14.4%	Excellent Good Satisfactory Poor Very Poor
9	Sufficient numbers of prescribed books/study materials are available in the Library.	14.8% 18.5% 11.1% 22.2%	Excellent Good Salisfactory Poor Very Poor
10	New skills are learnt the due course of study	ood I (51,9%) 51,9%	Excellent Good Satisfactory Poor Very Poor

Vivekananda Mahavidyalaya Burdwan Parents Satisfaction Survey Analysis Report-2022-2023

Parents Satisfaction Survey:

For the teaching-learning process to be strengthened, instructors' and the institution's self-evaluation is crucial. Parents' opinions or comments are an essential component of the instructors' and institution's self-evaluation. It assists educators in comprehending issues with the teaching-learning process and in gaining the parents' insightful opinions and recommendations. At least once throughout each academic session, parents must provide insightful comments in order to improve the teacher-learning process. Vivekananda Mahavidyalaya (Burdwan) created a well-structured questionnaire for the academic year 2022–2023, consisting of 9 closed-ended questions and 1 open-ended question, taking into account the value of parents' comments. The survey's sole participants were the parents.

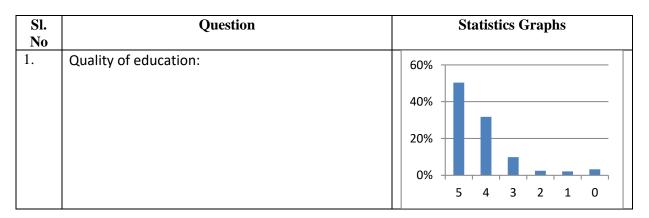
Objectives of the survey:

The survey's primary goal was to give parents a forum to express their thoughts and perceptions about the teaching-learning process, overall campus lifeand infrastructure. So that they get a chance to have constructive conversations with the teachers and the authority about the stronger and more important aspects of the college campus environment.

Methodology of the survey:

Through an internet platform, questionnaires or comments from parents have been collected. A Google Form with 9 closed-ended questions and 1 open-ended question asking for their comments and recommendations has been created. The form was published to the college website and distributed across the various departmental WhatsApp Groups. Through any electronic device, whether a mobile phone, tablet, laptop, or desktop, parents may access.

Analysis of Parents Feedback on academic performance and ambience of Institution 2022-23



2.	Teaching methods:	60%
		40%
		20%
		5 4 3 2 1 0
3.	Subjects available:	60%
		40%
		20%
		0%
4	5	5 4 3 2 1 0
4.	Extracurricular activities:	40%
		30% —
		20%
		10%
		5 4 3 2 1 0
5.	Library facility:	60%
		40%
		20% —
		5 4 3 2 1 0
6.	Hostel facility:	40%
		30% —
		20%
		10%
		5 4 3 2 1 0
		5 4 3 2 1 0

7.	Overall Infrastructure:	50% - 40% - 30% - 20% - 10% - 0% -	5	4	3	2	1	0	
8.	Campus safety:	60% 40% 20% 0%	5	4	3	2	1	0	
9.	Your son/daughter receives career counselling:	50% - 40% - 30% - 20% - 10% - 0% -	5	4	3	2	1	0	

VIVEKANANDA MAHAVIDYALAYA BURDWAN

Employee Satisfaction Survey 2022-23

Employee Satisfaction relates to a strong sense of connection with the organization and passion for one's job. There is no doubt that job satisfaction is a very important for its employees as well as the well-being of the organization. Employee surveys are an excellent vehicle for gaining insight into the satisfaction level of the employees. A carefully designed and conducted employee survey can reveal a great deal of information about employee perceptions that management can use to improve the workplace. Organization responsiveness to employee feedback leads to higher retention rates, lower absenteeism, improved productivity and higher employee morale. The simple fact that the organization is conducting a survey can send a positive message to employees that their opinions are valued. In addition, management can gain insights into issues affecting their normal work flow and allow them to manage more effectively. Considering the importance of employee feedback, Vivekananda Mahavidyalaya, Burdwan framed a well-structured questionnaire for the academic session 2022-2023.

Objectives of the survey:

The main objective of the survey was to provide the employees a platform to share their opinions and perceptions concerning the work environment, facilities, teaching-learning process, Identify areas of strength and opportunities for improvement.

Methodology of the survey:

Employee satisfaction surveys or feedback has been done through an online platform. Seven questions were asked for knowing opinions and suggestions from them in a Google Form. The form was shared in the employee WhatsApp Group and uploaded to the college website. Employees could access it on any electronic device such as mobile, tab, desktop, laptop, etc.

Analysis of Employee Feedback on academic performance and ambience of institution 2022-23

Sl. No	Question	Statistics Graphs	
1	Do you feel valued for your contributions? (On a scale from 1 to 10)	29% 47% = 10 9 = 8 - 7-0	

2	Do you have sufficient Tools and Resources needed to perform your job well?	Yes No
3	Do you feel you are rewarded for your dedication and commitment towards the work?	44% All the times Some times Never
4	Do you feel your organization utilizes your skills and abilities as much as it could?	Ves No Don't know
5	Do you think you're given enough freedom to decide how to do your work?	Ves No May be
6	Does the organization provide opportunities for training and development?	Yes No

Analysis of teacher's Feedback on Curriculum 2022-23

Vivekananda Mahavidyalaya

Teacher's Feedback Report

Session: 2022-23

For the NAAC AQAR, the college obtains feedback from Teacher's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Teacher's have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of Teacher's feedback is presented below:

Question Wise Feedback Statistics Graphs

SI No.	Question	Statistics Graph
1	The syllabus is contemporary and need-based.	Excellent Good Satisfactory Poor Very Poor
2	The aims and objectives of the syllabus are clear to the teachers and students.	26.7% 20% Excellent Good Salisfactory Poor Very Poor
3	There is ample scope to adopt participative teaching learning methods such as seminars/presentations/group discussions/projects etc.	33.3%
4	The curriculum is effective in widening the knowledge and perspective of the subject.	Description of the second of t
5	Adequacy of textbooks, references books, e-learning and other academic information prescribe in the syllabus.	20% Excellent Good Salisfactory Poor Very Poor

6	The syllabus can be completed within the stipulated time.	40% O S	excellent Good Satisfactory Poor Very Poor
7	Effectiveness of the syllabus terms of its ability to potentially create job opportunities.	20%	Excellent Good Satisfactory Poor Very Poor
8	Effectiveness of the syllabus in creating depth of knowledge, awareness and enhanced creativity among the students.	26.7%	Excellent Good Satisfactory Poor Very Poor
9	How far does the syllabus upgrade 12 standard pass student to the entry gate of master degree?	28.6%	Excellent Good Satisfactory Poor Very Poor
10	How far the does the syllabus incorporate experiential learning (i.e., experimental /practical/Field visit/Project etc.)?	14.3%	Excellent Good Satisfactory Poor Very Poor